



**BHARAT SANCHAR NIGAM LIMITED**

O/o the Chief General Manager Telecom, Karnataka Circle,  
No.1, Swamy Vivekananda Road, Halasuru, Bangalore 560 008.

No. Staff/3-1/Circulars/VRS 2019/28 dtd@ bg the 26.11.2019

To ,

**All BA Heads/SSA Head/ Verticals Heads of CO, Civil and Electrical.**

Sub:- Updation of mobile number of VRS-2019 optees for accessing of SAMPANN portal.

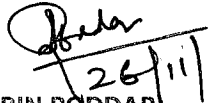
SAMPANN , a COMPREHENSIVE PENSION MANAGEMENT SYSTEM is developed by DOT for disbursement of pension for BSNL absorbee /DOT employees. DOT HQ further decided that for BSNL VRS 2019 optees all pension cases shall be settled through **SAMPANN portal only**.

SAMPANN is a web based portal where in retiree(VRS optee) sitting at the comfort of their home can get his/her PPO (Pension Payment Order) and can address all his/her grievances in respect of his/her pension online. For getting Digital PPO through SAMPANN, all the retirees need to fill up their personal data like photos, bank details, address etc. directly into the website which in turn will be accessed by BSNL and DOT. Also system generated Pension forms like Form-3, Form-5, Nomination Form-1 and Nomination Form-A are to be submitted to BSNL in addition to other forms like Bank undertaking, specimen signature etc. Through SAMPANN portal, retirees will also know the status of his / her pension processing status online.

To access SAMPANN portal , the user ID shall be PAN number of the retiree. The password will be shared to mobile number of concerned retiree (as updated in ESS/ERP) and also it will be OTP based authentication.

Therefore all the VRS 2019 optees may be requested to update their active mobile number in ESS portal by **30<sup>th</sup> Nov 2019 without fail** . Those who fail to update their mobile number in ESS portal their pension processing shall be delayed.

This may be brought to the notice of all the concerned.

  
26/11/2019  
(RABIN PODDAR)  
General Manager(HR/A)  
KTK CIRCLE OFFICE

Copy to: PGM(F), KTK Circle office for information.

**Note:- The Kannada version of this letter follows.**